

**Manchester City Council
Report for Information**

Report to: Health Scrutiny Committee
Subject: Health and Wellbeing Update – Part 1
Report of: Strategic Director for Families, Health and Wellbeing

Summary

This report provides Members of the Committee with an overview of developments across Health and social care.

Recommendations

The Health Scrutiny Committee is asked to note the contents of this report.

Wards Affected: All

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Background documents (available for public inspection):

The following documents disclose important facts on which the report is based and have been relied upon in preparing the report. Copies of the background documents are available up to 4 years after the date of the meeting. If you would like a copy please contact one of the contact officers above.

None

1. The Local Government Association (LGA) has published a report with recommendations for the next spending review: “Spending Smarter: A Shared Commitment”¹

1.1 The report states that while the LGA shares the government’s visions for integrated health and care services, in order to achieve it, both partners need to start from a sustainable financial footing. It suggests that by delaying the implementation of phase 2 of the Care Act, the government has recognised that ambitious reforms will only succeed if social care is adequately funded. The focus of the system needs to move from crisis management to early intervention and prevention and at present the social care funding gap is growing by approximately £700m a year.

1.2 The report recommends allocating £2 billion in each year of the Spending Review period to support service transformation across social care and health. Using part of this fund to support investment in a more ambitious prevention strategy could generate a net return of more than 90% over the next five years. A further submission written jointly by the LGA and the Association of Directors of Adult Services (ADASS), explores these proposals further, looking at the greater pooling and aligning of budgets.

2. Smoking: The 2015 Stoptober Campaign

2.1 The national 2015 Stoptober Campaign 2015 was launched on Thursday 3 September, with a series of adverts and road shows as part of the build up to 1 October. The campaign aims to encourage smokers across the country to stop smoking for 28 days in October. If people make it to 28 days without smoking they are five times more likely to quit for good. Now in its 4th year, the campaign will be building on the 750,000 people who have already taken part.

2.2 This year, the first day of the Stoptober also coincides with the introduction of legislation making it illegal to smoke in vehicles when someone under 18 is present. The evidence from the 2007 smoking ban shows that reducing the exposure of children to second hand smoke limits the risk of developing chronic health conditions such as asthma.

2.3 The debate about the use of e-cigarettes as an aid to help people quit smoking has been the subject of considerable media coverage recently. In response to this, Public Health England (PHE) and a number of other national bodies have issued the following statement:

2.4 “We all agree that e-cigarettes are significantly less harmful than smoking. One in two lifelong smokers dies from their addiction. All of the evidence suggests that the health risks posed by e-cigarettes are relatively small by comparison but we must continue to study the long term effects.

¹http://issuu.com/lgapublications/docs/l15-359_smarter_spending_02?e=16807299/15135986

2.5 We should not forget what is important here. We know that smoking is the number one killer in England and we have a public health responsibility to provide smokers with the information and the tools to help them quit smoking completely and forever.

2.6 There is no circumstance in which it is better for a smoker to continue smoking – a habit that kills one in every two and harms many others, costing the NHS and society billions every year. We will continue to share what we know and address what we don't yet know, to ensure clear, consistent messages for the public and health professionals”

2.7 The commitment by PHE to provide clear and consistent messages for the public is very welcome, especially in a City where smoking is still responsible for 1 in 5 deaths every year.

3. Updated ASC peer review action plan

3.1 At the meeting of the Health Scrutiny Committee of the 3rd September, Members of the committee considered a report on the Adult Social Care Peer Review and Improvement Plan, the report provided an overview of the Adult Social Care Peer Review and the subsequent development / action plan. The original peer review action plan was attached as appendix 1 of the report. Health Scrutiny Committee requested an update of this action plan, setting out process in delivering the plan.

3.2 The governance of the full delivery of the peer review action plan is through the TASC Board which is chaired by the Strategic Director for Adult Social Care.

3.3 This action plan has now been updated and is attached as Appendix 1 and this provides milestones for the end stage completion of the actions identified by the Peer Reviewers

**Manchester City Council Peer Review Recommendations – Implementation Action Plan 29/5/15
Updated version 17/9/15**

Leadership for Change

Central to the delivery of the programme is an ethos of co-production with the workforce, trade unions and health partners. Essentially it will be owned by those working in ASC, through a dynamic model of staff engagement and involvement. We will use an approach throughout the programme of a diagonal slice of the organisation to enable dynamic engagement... Our approach will be to use a strengths based approach drawing on the positive core of the organisation. This approach will be to include a continuous challenge from peers to ensure that the improvements that are made are centred on the Living Longer Living Better Programme with the new health and social care arrangements and delivery vehicle. There will also be a focus on a different conversation with Manchester citizens, building on the work of the Age Friendly Manchester programme and learning lessons from the Wigan Deal to create a social movement for change through the development of community assets
This action plan will be delivered as part of the Adult Social Care ASC Improvement / development programme change leadership strategy.

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1	Thoroughly review all the detailed evidence tables within appendices C and F and follow-up accordingly. There is a wealth of detailed feedback here.	Work has commenced at looking in detail at appendices C and F and will were appropriate by migrated into the improvement programme	Strategic Director (Adults) Families Health and Well-being Interim Head of Adult Social Work and Care Act implementation	Commenced Mid May Finish – Mid June	This was completed on schedule
Adult Safeguarding:					
2	Board – Strengthen the connection between strategy	(a) Agenda for next MSAB (b) Work out set of	Strategic Director (Adults) Families Health and Well-being	Commence – Early June End – End	Work started within the timescales and

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	and operations through the Board and Associated groups.	proposals for consideration by MSAB	Interim Head of Safeguarding	of July	has now been completed,
3	Finalise safeguarding policies and procedures and communicate these widely.	Develop Operation policy and guidance and strategic level MSAB procedures	Strategic Director (Adults) Families Health and Well-being Interim Head of Adult Social Work and Care Act implementation	Commence Mid June Complete Mid-August	The safeguarding polices and procedures have been drafted and will be considered and signed at the next meeting of the Manchester Adults Safeguarding Board which is scheduled to meet on Tuesday 22 nd September
4	Make a decision regarding inclusion of adult social care into the MASH.	MSAB to consider an options paper at next meeting of board. Advice from the current interim Head of	Strategic Director (Adults) Families Health and Well-being Interim Head of Safeguarding	Commence Mid June Complete Mid-August	Completed – Decision agreed in principle to incorporate adult

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		<p>Safeguarding and Quality Assurance is that there is not a requirement for the MSAB to make this decision as it is an internal Council Matter</p>			<p>safeguarding into the (Multi agency Safeguarding Hub) MASH An action implementation plan will be drawn up which will include negotiations with the police and health partners.</p> <p>The new model of Safeguarding Adults as part of the MASH will be achieved by the end of March to coincide with integrated Health and Social Care neighbourhood teams going</p>

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					live on the 1 st April 2016.
5	Finalise pathways and publicise/launch	As described in column 2	Interim Head of Safeguarding Interim Head of Adult Social Work and Care Act implementation	Start July Complete End of August	Work has started to finalise pathways and publicise launch and this action has migrated into the Adult Safeguarding workstream. The launch will occur in February 2016
6	Review functionality of the safeguarding unit as part of the overall review of the customer pathway (includes skills and capacity across the system)	As described in column 2	Interim Head of Safeguarding	Start June Complete – End of July	Review completed
7	Making Safeguarding Personal – Implement, deliver	As described in column 2	Interim Head of Safeguarding	Start June Complete Middle of August	Work in progress to embed Making Safeguarding

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	and learn from other local authorities				<p>Personal into Adult safeguarding practice, being delivered by the TASC adult safeguarding workstream. Detailed advice and guidance will be distributed in October following sign off by the MSAB on the 22nd September.</p> <p>A series of Making Safeguarding Personal workshops will be held throughout October/ November</p> <p>A Making</p>

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					Safeguarding baseline audit will be undertaken in October / November followed by further audit in March to establish the level of progress in embedding Making Safeguarding Personal.
8	Develop a “lessons learned” framework for the safeguarding partnership – roll out to the rest of Adult Social Care.	As described in column 2	Interim Head of Safeguarding Interim Head of Adult Social Work and Care Act implementation	Start Early June Complete Middle of August	Case Review Sub group of MSAB has been set up
Social Work Practice:					

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9	Social work/care practice – Review/overhaul the front line decision making practice to increase efficiency, value for money, understand hidden costs, improve people’s experiences and utilise the skills of your staff efficiently	<p>Will migrate into improvement programme through:</p> <p>(a) will consider this as part of “as is” and “to be workshops to review the ASC organisational structure</p> <p>(b) will consider as part of the customer journey work</p>	Interim Head of Adult Social Work and Care Act implementation	Start Early June Complete – End of July	<p>In June 2015 there were two workshops that looked at the structure of Adult Social Care, this work included an analysis of decision making levels. Following this initial work, the work of doing a more detailed review has now migrated into the TASC programme systems and processes workstream.</p> <p>The review will be completed by the end of October and will inform the design of integrated</p>

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					health and social care neighbourhood teams
10	Through using some kind of improvement methodology (utilising existing skills and council resources), review the experience of the customer pathway and improve, consistency, quality and efficiency. 'Design a workforce fit for the future capable of delivering the new pathways.	Will migrate into improvement programme through: (a) will consider this as part of “as is” and “to be workshops to review the ASC organisational structure (b) will consider as part of the customer journey work	Interim Head of Adult Social Work and Care Act implementation	Start Early June Complete – End of July	In respect to: Action point A - this was considered as part of the ASC organisational review workshops in June and Action point B is a quick win in the systems and processes workstream which will be completed by the end of October

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11	Use the customer voice more innovatively to test the models and social work practice. E.g. do people understand the alternative options in their local community?	Develop as part of Improvement programme engagement strategy	Interim Head of Adult Social Work and Care Act implementation	Strategy development - Start Early June Complete – End of July	A high level Communication Strategy has been developed for the Children and Families Directorate. This strategy includes involving people who use our services and their carers / families in the design of services, please see section 20 of this action plan for an example of how people are being involved in service redesign.
12	Develop a quality assurance framework for Adult	Will migrate into improvement programme and be	Interim Head of Adult Social Work and Care Act implementation	Start Early June Complete –	Standards on record keeping have been

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	Social Care taking into account case file audit, training and development, record keeping of standards for professional practice	an integral part of the social work/ social care standard setting		End July	<p>developed.</p> <p>QA standard setting has now migrated into the QA and social work/ assessors standard setting workstream</p> <p>Implementation has occurred through supervision and case note recording practice</p> <p>Audit of application of the policy will commence in October 2015</p>
13	Strengthen and describe the Manchester approach to personalisation	Will migrate into improvement programme and be an integral part of the social work/	Interim Head of Adult Social Work and Care Act implementation	Start Early June Complete – End August	<p>As above</p> <p>Sub group established to determine what</p>

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	which connects people to their communities, builds on their strengths. E.g. Making it Real, Making Safeguarding Personal etc.	social care standard setting			a “good” assessment tool looks like and to develop an audit tool for QA based on personalisation this will be developed by the end of October
14	Build on the Manchester co-production ethos and desire through using the professional expertise within the system to help design the new ways of working. E.g. release and backfill – “used to grow your own”.	Will migrate into improvement programme and become an integral part of the workforce workstream	Interim Head of Adult Social Work and Care Act implementation	Start Early June Complete – End July	Completed Co-production ethos embedded into the TASC programme, staff at all levels involved in the work of each TASC workstream including a locality manager leading TASC workstreams.
End to End Social Care:					

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15	Continue to build on the offer at the front door the connections through to the Primary assessment team for early intervention, prevention or time limited interventions (Universal Services)	Will migrate into improvement programme through: (a) will consider this as part of “as is” and “to be” workshops to review the ASC organisational structure (b) will consider as part of the customer journey work	Interim Head of Adult Social Work and Care Act implementation	Start Early June Complete – End August	Work in progress – now part of the systems and processes workstream Citizen journey work will be completed by the end of October
16	With the data and intelligence available, be clearer how this informs improvement, development and changing models to help staff understand why certain decisions are reached. Support Managers to contribute to this process.	Will migrate into improvement programme through: (a) will consider this as part of “as is” and “to be” workshops to review the ASC organisational structure (b) will consider as part of the	Interim Head of Adult Social Work and Care Act implementation	Start Early June Complete – End July	As above

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		customer journey work			
17	Use MiCare's functionality to the maximum to capture good practice and personalised approaches	Explore and develop an action plan to enhance functionality as part of the MiCare development group	Interim Head of Adult Social Work and Care Act implementation	Start Early June Complete – End July	Completed
18	Consider how you would systematically review your planning and deliver to deliver and embed strategy (Plan, do and review)	Paper to be drafted for AMT setting out a proposed way forward	Interim Head of Adult Social Work and Care Act implementation	Start Early June Complete – End June	Timescale for delivery now October
19	One off audit/review around mental capacity assessments to decide if improvement plan is needed. Implement if necessary.	Will migrate into improvement programme and be an integral part of the social work/ social care standard setting Audit to set up as part of the ASC improvement/ development programme quick wins plan	Interim Head of Adult Social Work and Care Act implementation	Start late June Completed (audit) late July	This commenced with an audit of 20 adult safeguarding cases
20	Setup some	Develop as part of	Interim Head of Adult	Strategy	This has been

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	customer focus groups to feed back the customer voice to the service	Improvement programme engagement strategy	Social Work and Care Act implementation	development - Start Early June Complete – End of July	<p>actioned, a current example of listening to the customer voice are the engagement events with carers.</p> <p>The consultation and coproduction with stakeholders and carers will inform what the carers support offer and the carers redesign will look like.</p>